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| **Job Title:** | Support Worker |
| **Reports to:** | Service Manager |
| **Job Overview:**  (Note: In addition to these functions employees are required to carry out such duties as may reasonably be required) | To provide care in accordance with best practice and legislative requirements, reflecting policies and procedures and agreed standards under the direction of the Senior Support Worker/Service Manager.  To support and enable Service Users to maintain skills and personal interests whilst delivering person-centered care unique to each individual.  To maintain skills at a current level, undertake such training and development as required from time-to-time to maintain and progress knowledge |
| **Location:** | To be discussed during probation, but you may be required to work in any of Pathways locations at the request of the Service Manager. |
| **Working Hours:** | To be discussed at interview. |
| **Role Specific Duties:** | Ensure Service Users are at the heart of care delivery and their wishes and preferences enhance their wellbeing.  To contribute to the efficient running of the service.  Support Service Users to maintain their relationships and connections with the local community.  Ensure Care Plans and other information about how to support Service Users are followed.  Be responsible for informing the Senior Support Worker/Service Manager of any changes in the needs of Service Users.  Specific tasks include personal care, moving and handling, budgeting, household tasks such as cleaning, cooking, and managing the running of a house. Supporting in the community with activities, education, and employment. Managing challenging behaviours, supporting with medication and health needs. |
| **Working with Others:** | Develop effective working relationships with other employees within Bayrose Ltd T/A Pathways Support.  Work in cooperation with members of the multi-disciplinary teams to maximise opportunities for Service Users.  If desired by the Service User, maintain and develop relationships with family, friends, and other people important in their life. |
| **Leading by Example:** | Seek opportunities for personal and professional growth.  Be a role model for other Carers and be an ambassador for the service.  Be professional, polite, and reasonable, at all times. |
| **Personal Responsibilities:** | Understand the regulatory framework that governs the service, including the role of CQC and their requirements.  Commit to achieving the relevant qualifications commensurate with the role.  Attend statutory training and any other training as directed by management.  Understand and follow all policies and procedures relevant to the role.  Be open to learning opportunities. |